

Jiko Nahhama: a full-time student

Afraid of speaking up in English & Feels frustrated with taking classes in English



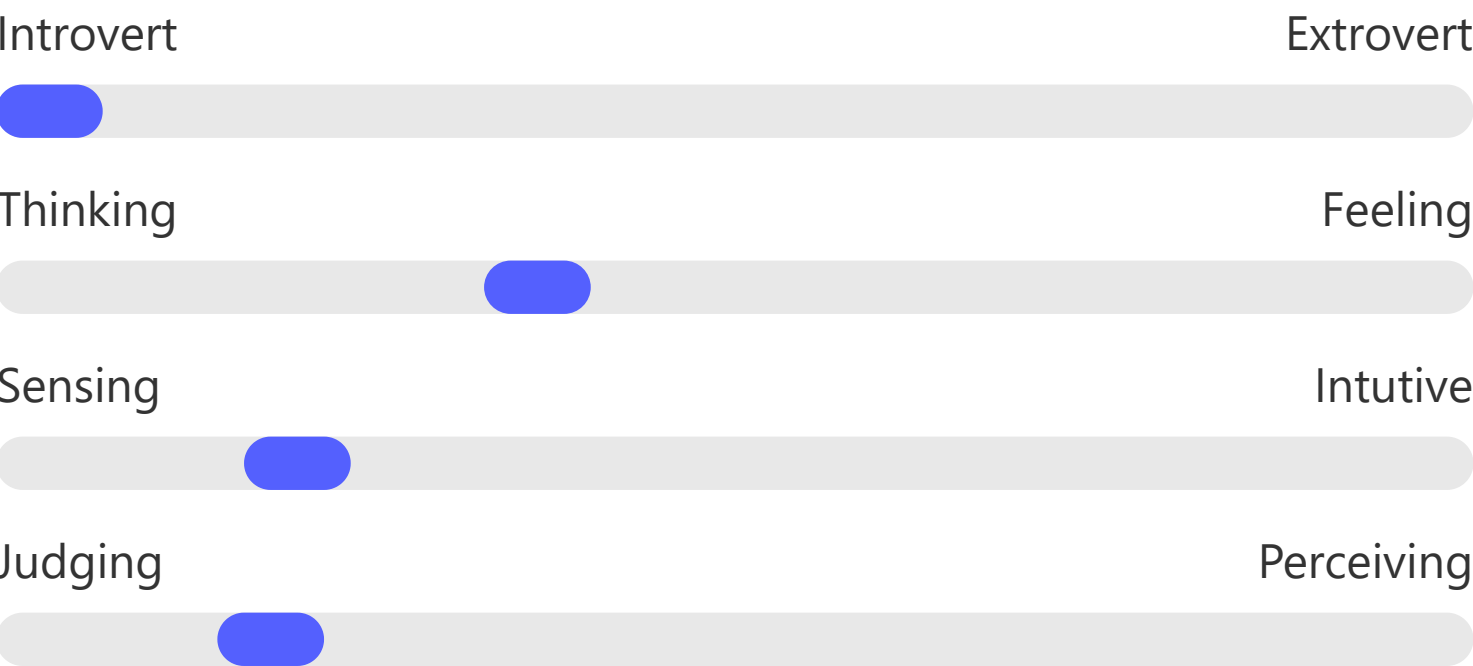
NATIONALITY: JAPAN

EDUCATION: UMICH

MAJOR: MATHS

LOCATION: ANN ARBOR

Personality



Goals

- Make friends with his American roommates
- Spontaneously and fully understand the content of lectures in English
- Give presentations to his professor and classmates in fluent English

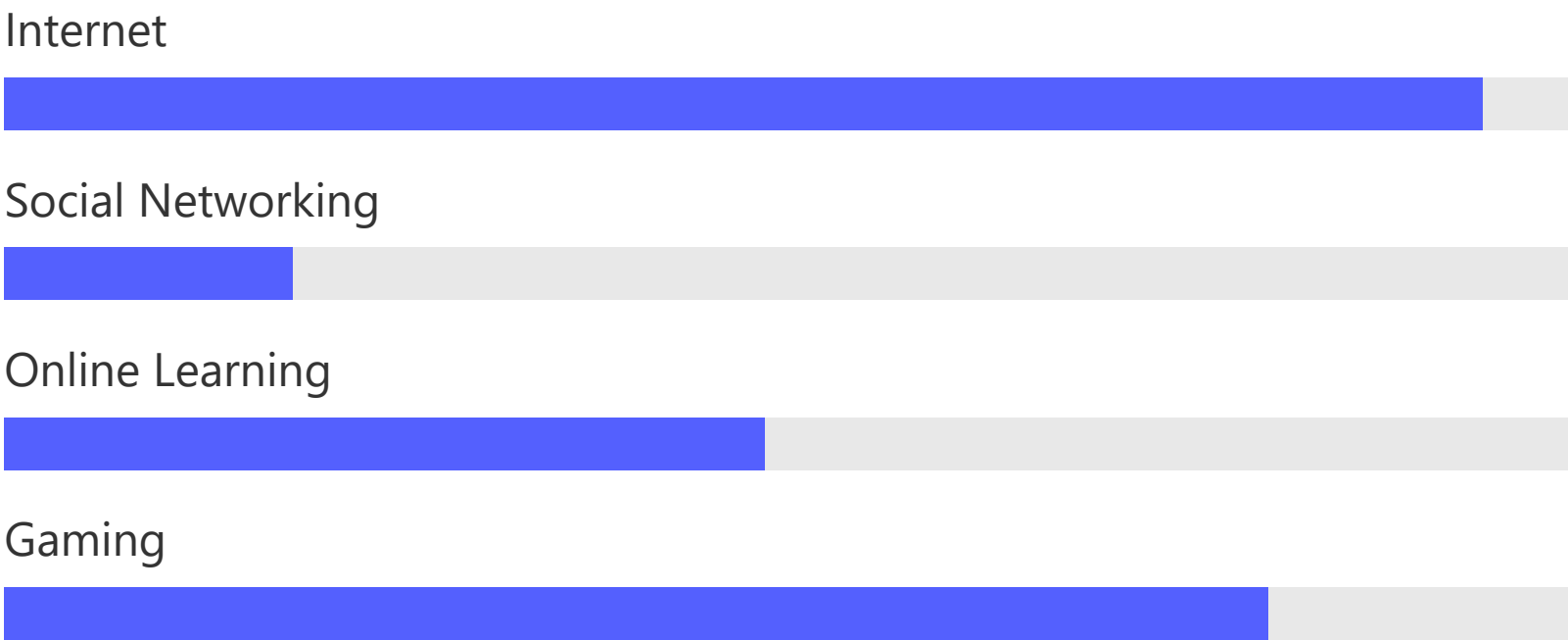
Frustrations

- Feels shy to speak up in English because he knows he has a thick accent
- Feels hard to catch up the content of his lecture when there are so many terms/discourses that he is not familiar with
- Can hardly finish a whole sentence without pauses when presenting to the public

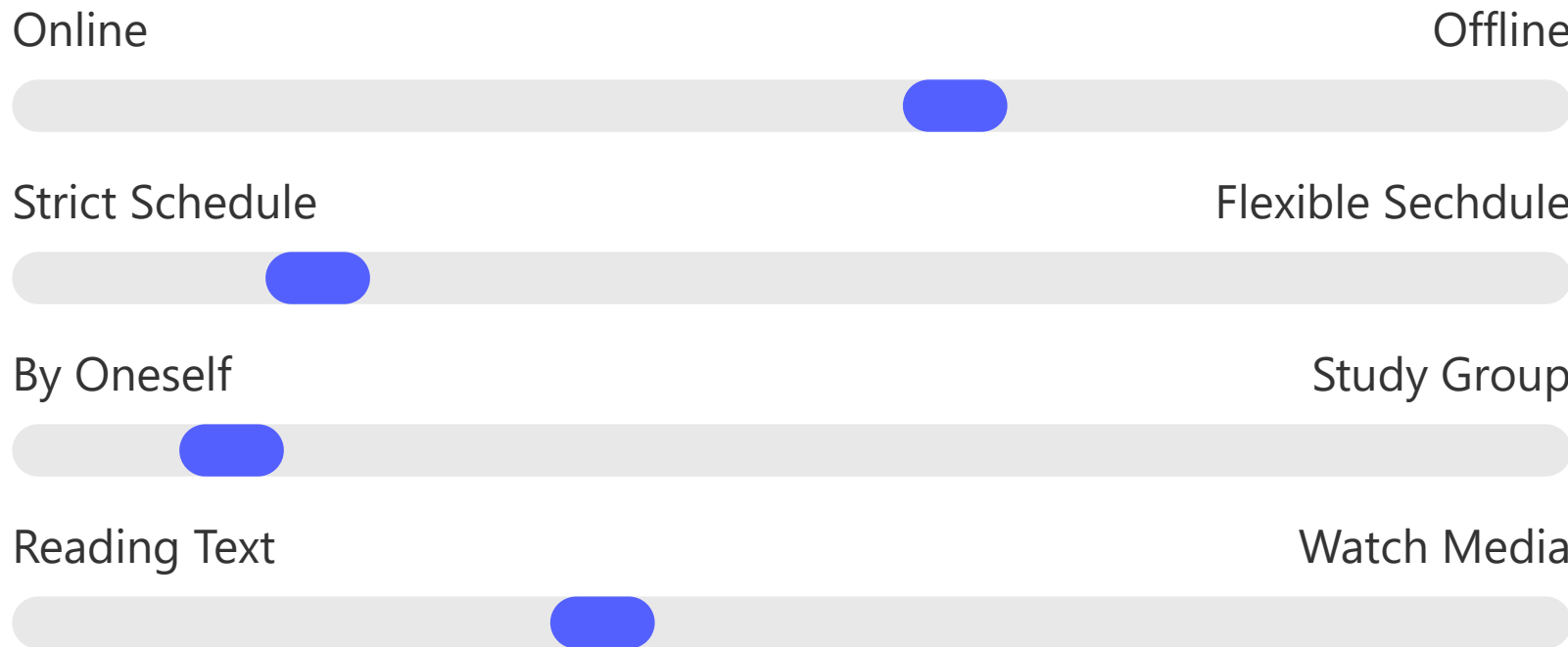
Goal Statement

Jiko Nahhama is from Japan, and he is a sophomore-year student at the University of Michigan. He is living in a student apartment on campus. He has always been surrounded by American students. However, he is afraid of speaking up and making friends with them because he thinks he has poor pronunciation. He feels frustrated that he has difficulties with listening to lectures and taking notes

Tech



Learning Habits



Language Assistance



Longyu Wang: a part-time student

Was accused of being impolite & still need help with basic daily translation



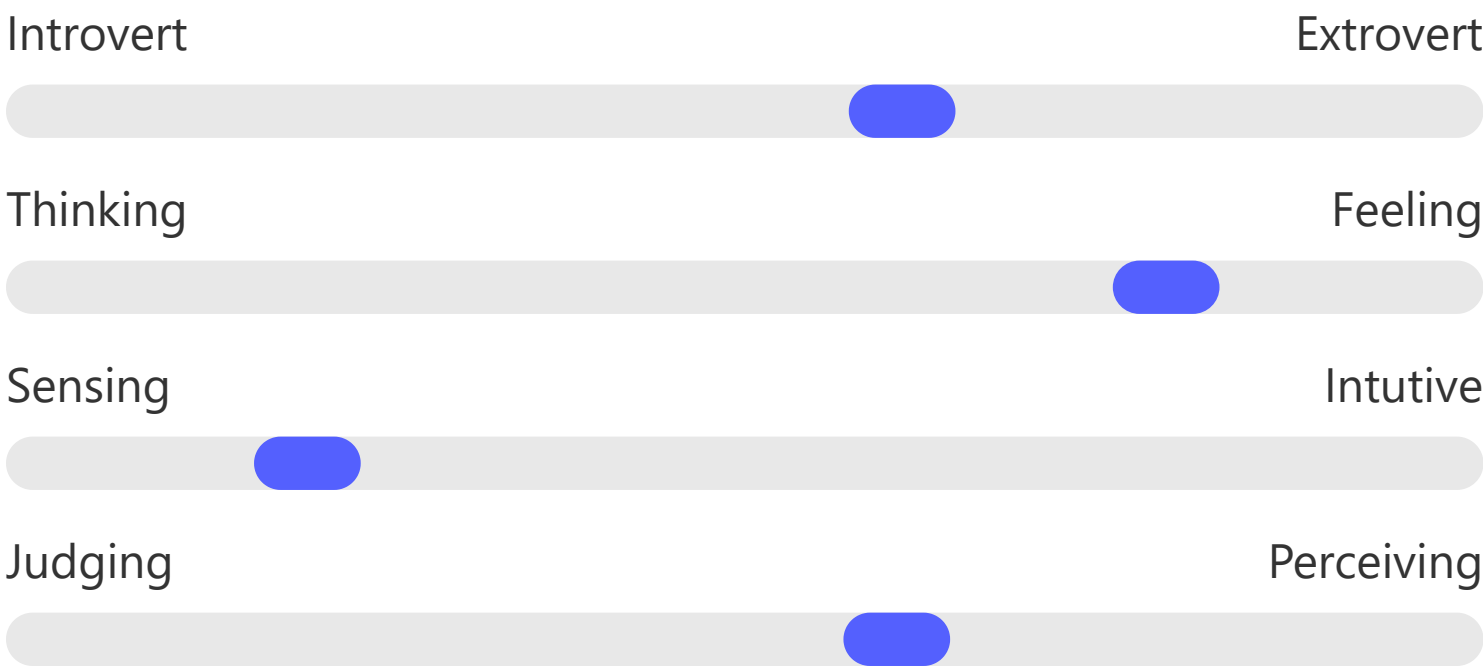
NATIONALITY: CHINA

EDUCATION: UIUC

MAJOR: FINANCIAL ENGINEERING

LOCATION: CHAMPION

Personality



Goals

- Understand how to speak English more politely
- Not offend his dentist due to his inappropriate expression
- Figure out the proper English name of some items he come across in his daily life

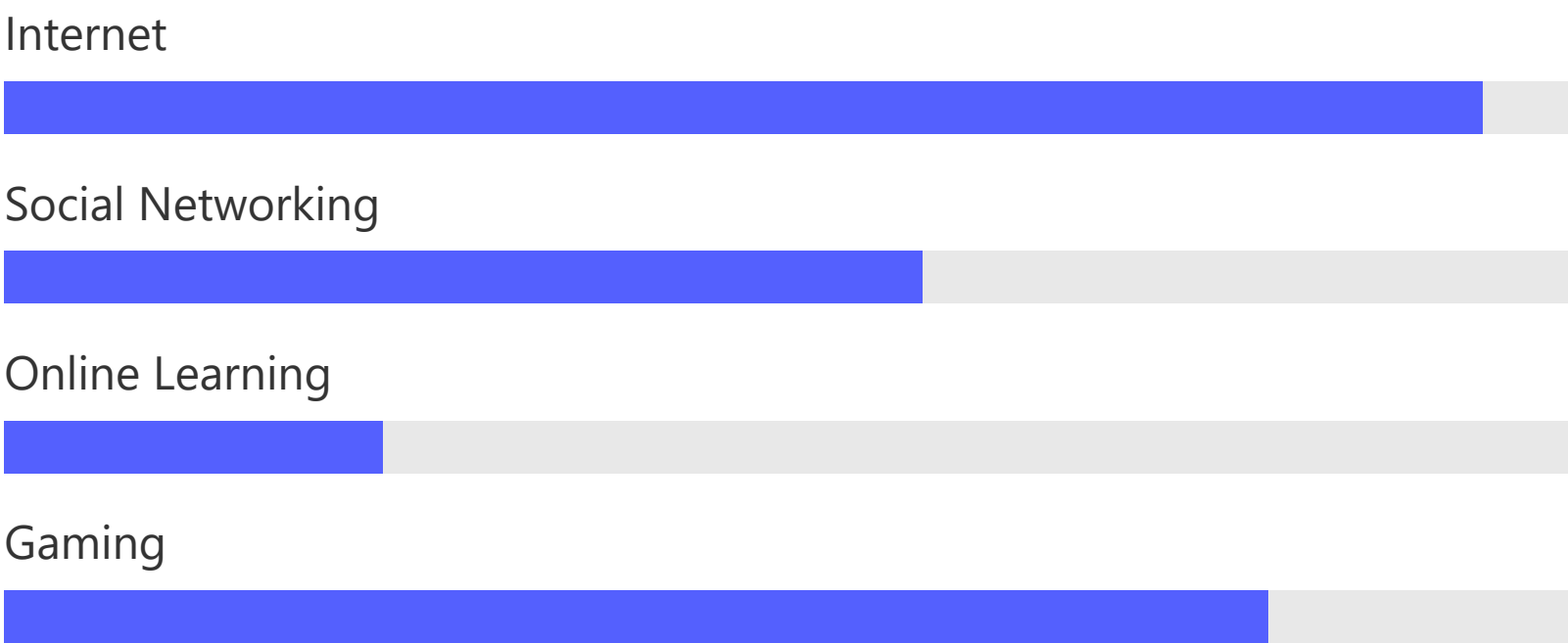
Frustrations

- Cares about politeness so much, but he was accused of being impolite. He has PTSD since then.
- Afriad of seeing his dentist for the regular teeth check-up, because he would offend his dentist
- Has difficulties with figuring out how to call some items in English

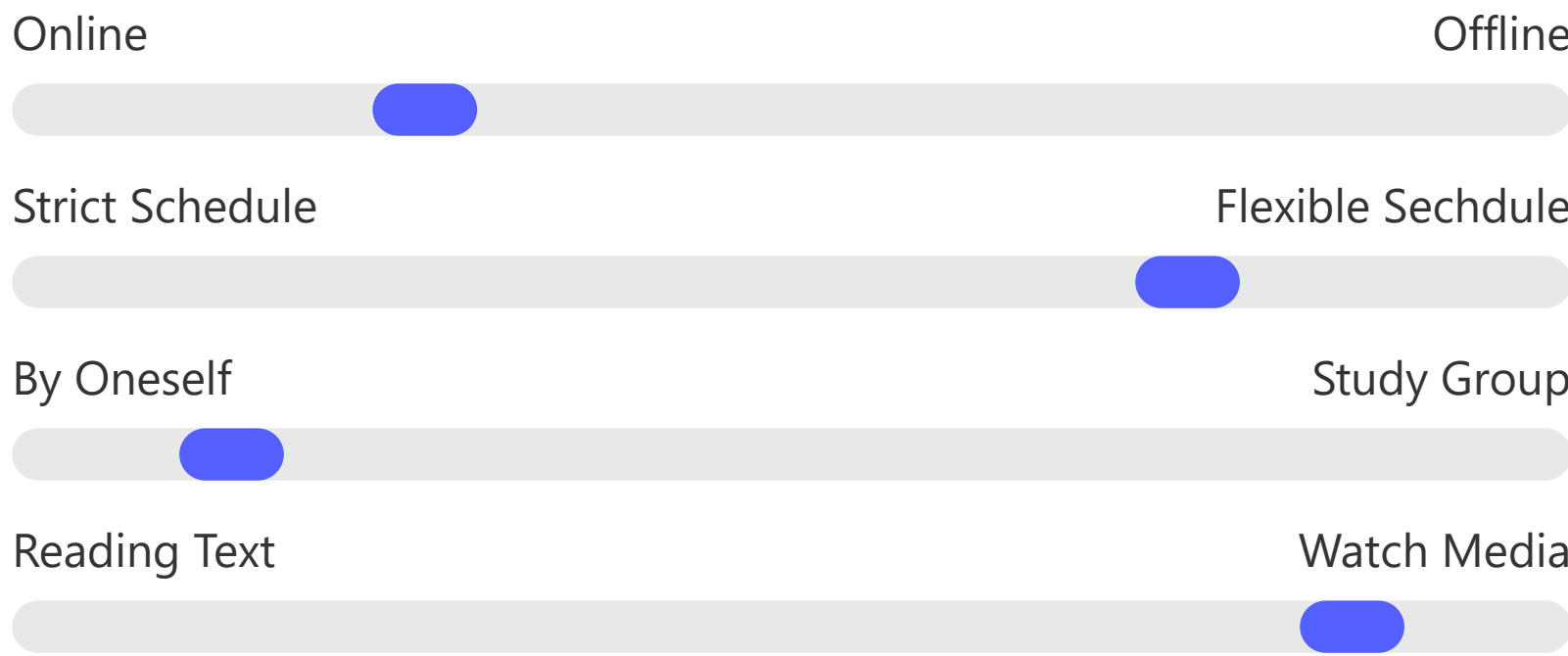
Goal Statement

Longyu Wang is a part time student at UIUC. He grew up in China and this is his first time to study abroad. The other day, he went to a restaurant to order some food, and he phrased it as ‘I want a fried rice’; however, the waiter accused him of being impolite, beacuse he should say ‘Can I have a fried rice’. He felt so upset since then and even had a PTSD. He need to see his dentist regularly since he has a chronic teeth condition. Now he feels so afraid of talking with his dentistsbecause he might offend his dentists due to the inappropriate language.

Tech



Learning Habits



Language Assistance

