🤔 Astrid Ge - EuTrip

User Journey Map

Pre-trip	During-trip	Post-trip

Pre-trip

- Decide on which countries want to visit and duration of the whole trip
- Select interested destinations
- Choose the duration of each destination
- Pre-knowldege (card, cash, weather, religion)
- Set a budegt range

- Plan the tour
- Plan an optimal route (destination+order)
- Book the transportation tickets (maximize the options: train, ferry, tram...)
- Book the accomodations (maximize the options: hotels, hostle, homestay...)

- Get recommendations on trip activities
- Review possible sightseeings
- Book the sightseeings tickets as needed
- Recommend local food & their names in the local language

- Visa application
- Prepare the documantation for VISA application
- Print out the paper version of documentation

- Get ready/ Light Packing
- Be aware of what need to pack
- Be aware of luggage weight limit of different airlines

During-trip

- When they are traveling
- Follow the pre-planned schedule
- Change plan

- When they complete the travel
- Pre-planned activities all done

Post-trip

- Come back for next EU trip